European pilots rated their airlines’ working conditions, work-life balance & contractual arrangements. High scores represent a highly appreciated and socially responsible airline, according to surveyed pilots. Low scores indicate pilots are not satisfied with their employer on a broad range of social aspects. Based on the rating, airlines have been assigned to one of 5 categories: Social Excellence, Social Partner, Social Snail, Social Misfit, Social Junk.

**SOCIAL EXCELLENCE**
- Air France
- Condor
- Wideroe
- Lufthansa CityLine
- KLM

**SOCIAL PARTNER**
- Brussels Airlines
- Air Europa
- BA Cityflyer
- Norwegian
- Virgin Atlantic

**SOCIAL SNAIL**
- Malta Air
- Volotea
- Volotea
- Aegean
- Turkish Airlines

**SOCIAL MISFIT**
- Ryanair
- Wizz Air
- Lauda
- Buzz

**SOCIAL JUNK**
- Avion Express
- SmartLynx

Legal disclaimer: While ECA has taken reasonable steps in order to ensure to the extent possible and to the best of its knowledge that the information contained in the survey (Survey) on which the present Social Rating Dashboard (Dashboard) is based is reliable, the content of the Dashboard must always be read together with the section of the Rating explaining the Survey methodology (Methodology). Full text on www.eurocockpit.be

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